



LH-PLC

Specialist Engineering Services to the AC & R Industry

## Cookie Policy

We use cookies on this site in order to ensure the best possible experience for our users. Cookies are used for a number of different purposes including site functionality and analytics. We do not use cookies to store information about you.

What is a Cookie?

A cookie is a small file, typically of letters and numbers, downloaded on to a device when the user accesses certain websites. Cookies allow a website to recognise a users' device.

For more information on cookies visit [www.allaboutcookies.org](http://www.allaboutcookies.org)

What are the different types of cookies?

Session cookies - Allow websites to link the actions of a user during a browser session. They may be used for a variety of purposes such as remembering what a user has put in their shopping basket as they browse around a site. They could also be used for security. These session cookies expire after a browser session so would not be stored long term. Persistent cookies - Are stored on a user's device in between browser sessions which allows the preferences or actions of the user across a site to be remembered.

First and Third Party Cookies - Whether a cookie is 'first' or 'third' party refers to the website domain placing the cookie. First party cookies in basic terms are cookies set by a website visited by the user. Third party cookies are cookies that are set by a domain other than the one being visited by the user.

If you are concerned about cookies and would like to disable their use then you can do this in your browser settings. Links are given for instructions on how to do this below:

[Microsoft Internet Explorer 7 and 8](#)

[Microsoft Internet Explorer 9](#)

[Google Chrome](#)

[Safari](#)

[Mozilla Firefox](#)

If your browser is not listed then instructions can easily be obtained by searching for 'Managing cookies' followed by the name of your browser.



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## Privacy Policy

What information do we collect?

We collect information from you when you register on our site, subscribe to our newsletter or fill out a form.

When ordering or registering on our site, as appropriate, you may be asked to enter your: name, e-mail address, mailing address or phone number. You may, however, visit our site anonymously.

What do we use your information for?

Any of the information we collect from you may be used in one of the following ways:

To personalize your experience  
(your information helps us to better respond to your individual needs)

To improve our website  
(we continually strive to improve our website offerings based on the information and feedback we receive from you)

To improve customer service  
(your information helps us to more effectively respond to your customer service requests and support needs)

Your information, whether public or private, will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever, without your consent, other than for the express purpose of delivering the purchased product or service requested.

To administer a contest, promotion, survey or other site feature  
To send periodic emails

The email address you provide us with for information or services will only be used strictly for those purposes

How do we protect your information?

We implement a variety of security measures to maintain the safety of your personal information when you enter, submit, or access your personal information.



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## Do we use cookies?

Yes (Cookies are small files that a site or its service provider transfers to your computers hard drive through your Web browser (if you allow) that enables the sites or service providers systems to recognize your browser and capture and remember certain information

We use cookies to understand and save your preferences for future visits and compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future. We may contract with third-party service providers to assist us in better understanding our site visitors. These service providers are not permitted to use the information collected on our behalf except to help us conduct and improve our business.

## Do we disclose any information to outside parties?

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others rights, property, or safety. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

## Third party links

Occasionally, at our discretion, we may include or offer third party products or services on our website. These third party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites.

## Children's Online Privacy Protection Act Compliance

We are in compliance with the requirements of COPPA (Childrens Online Privacy Protection Act), we do not collect any information from anyone under 13 years of age. Our website, products and services are all directed to people who are at least 13 years old or older.

## Online Privacy Policy Only

This online privacy policy applies only to information collected through our website and not to information collected offline.

## Your Consent

By using our site, you consent to our websites privacy policy

## Changes to our Privacy Policy

If we decide to change our privacy policy, we will post those changes on this page.

This policy was last modified in March 2018



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## Contacting Us

If there are any questions regarding this privacy policy you may contact us using the information below.

### **LH-plc**

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